

Accountability tools and procedures of clinical and home care settings for older adults

Population	Older adults in clinical and home care settings
Intervention/Exposure	Assessing treatment of older adults; accountability tools and procedures of home care givers
Comparator	Current standard of care amongst older adults in hospital/home care settings
Outcomes	QoL; accountability measures

Interview Details:

Why did you choose this topic and why is it important to you?

- They have personal experience of self, partner, and peers as older adults in the healthcare system.
 - Their complaints were often dismissed by doctors; blamed on “old age”.
- They have a poor impression of home care.
 - Workers are inconsistent, difficult to reach, under-trained and uninterested.
- They feel there is existing research and evidence on the inadequate treatment of older adults, but there is a significant gap in system-level reform.

What do you hope to learn from researching this topic?

- Reassessing the treatment of older adults in various clinical settings and home care to:
 - see policies and practices implemented and followed (e.g., clinical practice guidelines);
 - increase respect and importance given to older adults; and

- focus on patient experience beyond health outcomes.

- An emphasis on firsthand personal accounts from healthcare providers and receivers, not only administrators.

Who needs to know about the findings?

- Provincial Regional Health Authorities and Units
- Healthcare providers at different levels

Is there anything that you feel a panel of patients, caregivers, healthcare providers, and policy-makers should keep in mind when reviewing this topic?

- They had positive experiences with some Winnipeg Regional Health Authority programs:
 - [PRIME](#) program for older adults in Winnipeg, Manitoba.
 - [Self and Family Managed Care](#) program.

Feasibility Assessment Results

Summary:

One systematic review and one scoping review were identified during the scoping literature search. The following two reviews by Lette al (2020) and Stall et al (2014) were assessed using AMSTAR-2. A summary of the AMSTAR-2 assessments is provided in the table below.

Review #1: Lette et al, 2020	Review #2: Stall et al, 2014
LOW quality rating ●●○○	CRITICALLY LOW quality rating ●○○○
Critical flaw: Missing 1 checklist item Study design: Scoping review	Critical flaw: Missing 2 checklist items Study design: Systematic review

Conclusion:

This topic has a critically low quality systematic review and a low quality scoping review, which suggests that there is scope to conduct further research in this area.